

Be Compliant with Seller Labs PRO's Buyer-Seller Messaging

Seller Labs PRO can check for Terms of Service violations in messages for the following:

- ✓ Emojis, except for «tm», «registered», «copyright»
- ✓ GIFs in «img» tags
- ✓ Insecure URLs (e.g. «[mydomain.com](#)» is considered an insecure URL)
- ✓ Email addresses
- ✓ Invalid strings: [[product-image]], coupon, promotion
- ✓ Phone numbers
- ✓ Required strings that are missing: [[order-id]]
- ✓ Send date within 30 days of order date

Seller Labs PRO cannot systematically check for:

- ✗ Logos, if they contain or display a link to your website
- ✗ Sensitive content in images (bare skin, violence, etc)
- ✗ Images that do not relate to your brand or company
- ✗ Image or graphic sizes larger than 80% maximum width
- ✗ Fonts in more than three sizes
- ✗ Images of purchased product(s) as Amazon includes those on your behalf

If you have questions regarding your messages inside Seller Labs PRO, feel free to contact our Customer Support team at support@sellerlabs.com.